

FIG. 1

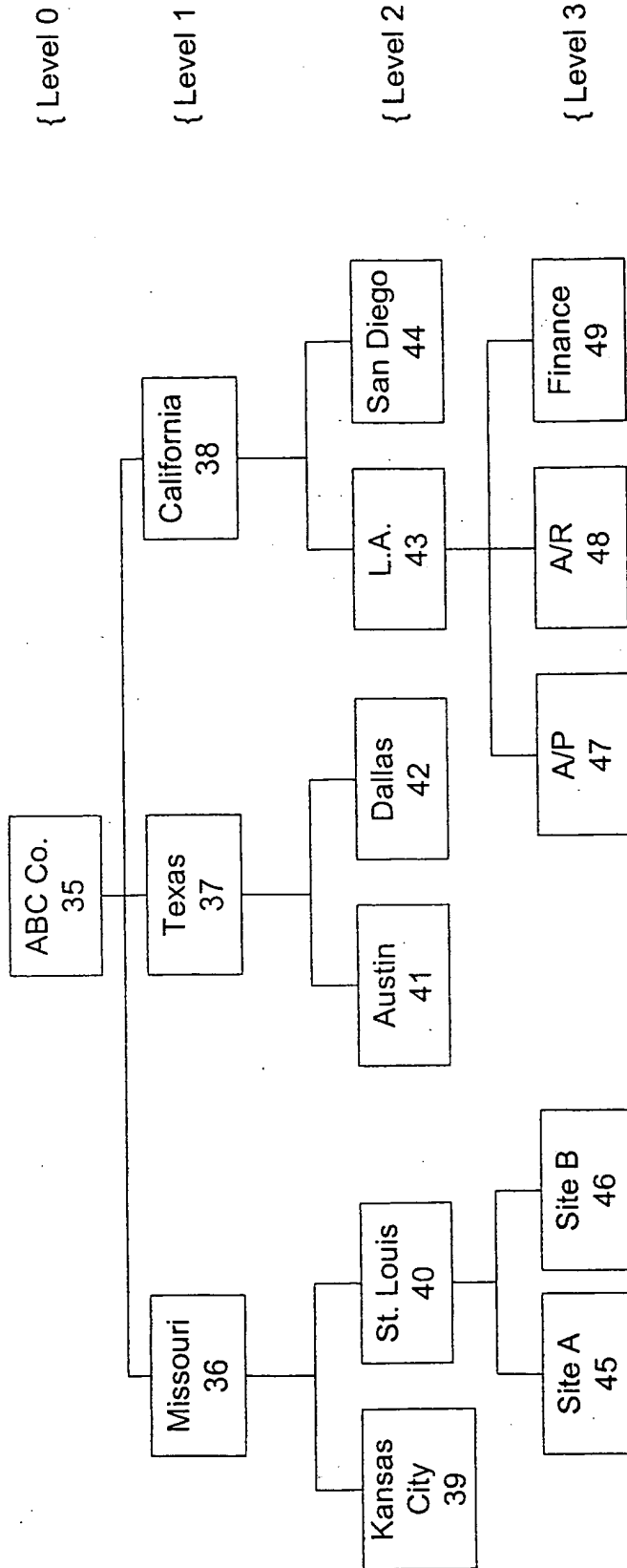
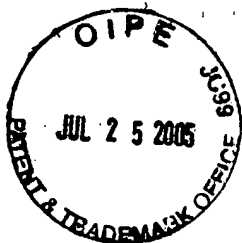


FIG. 2



50

BILLING ANALYSIS

ELECTRONIC BILLING ANALYSIS TOOL

51 52 53

HOME REPORTS ADMINISTRATION

WELCOME TO  
eBAT  
CATHERINE HARRIS-  
LA COUNTY

YOU LAST LOGGED IN ON  
NOV 21, 2001.

MESSAGES FOR CATHERINE HARRIS  
• NO MESSAGES

LA COUNTY MESSAGES  
• NO MESSAGES

eBAT SYSTEM MESSAGE  
• NO MESSAGES

SBC | SOUTHWESTERN BELL | PACIFIC BELL | SNET | NEVADA BELL | AMERITECH

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PRIVACY POLICY

HELP LOGOUT

FIG. 3



60

BILLING ANALYSIS

ADMINISTRATION

515253  
HOMEREPORTSADMINISTRATION

USERSHIERARCHYPASSWORD

61  
CHANGE PASSWORD  
CHANGE YOUR PASSWORD USED TO LOG IN.

62  
USER ADMINISTRATION  
ADD AND MAINTAIN USERS, ESTABLISH PASSWORDS AND SET ACCESS PERMISSIONS.

63  
HIERARCHY ADMINISTRATION  
MAINTAIN VIEWS, ADDITIONS, CHANGES OR DELETIONS TO HIERARCHY INFORMATION.

64  
TERMS AND CONDITIONS

65  
UNDERSTANDING YOUR BILL

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PRIVACY POLICY

HELP

LOGOUT

FIG. 4

70

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77  
NOVEMBER 21, 2001 AT 2:34 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68 66 69 67 CHECK OUT HIERARCHY

FIND HIERARCHY FIND STATION 78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.  
- YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

71 HIERARCHY - DESCRIPTION 72 ACTIONS

FO00001 - COUNTY OF LOS ANGELES 73 74 VIEW DETAILS 75 VIEW STATIONS 76

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PRIVACY POLICY

FIG. 5

80

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51
52
53

USERS

HIERARCHY

PASSWORD

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77  
 NOVEMBER 23, 2001 AT 6:04 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68

66

69

67

CHECK OUT HIERARCHY

FIND HIERARCHY

FIND STATION

78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.  
 - YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

71  
HIERARCHY - DESCRIPTION

72  
ACTIONS

| FO00001 - COUNTY OF LOS ANGELES 74       | 75 VIEW DETAILS   VIEW STATIONS |
|--|---------------------------------|
| 00000 - DUMMY COUNT RECORD               | VIEW DETAILS   VIEW STATIONS    |
| FO14868 - SC-COMTON/COLLECTIONS CHARGE2  | VIEW DETAILS   VIEW STATIONS    |
| FO15681 - LASD- SHERIFF DEPT             | VIEW DETAILS   VIEW STATIONS    |
| FO19050 - HUMAN RELATIONS COMMISSION     | VIEW DETAILS   VIEW STATIONS    |
| FO19350 - REGIONAL PLANNING COMMISSION   | VIEW DETAILS   VIEW STATIONS    |
| FO20600 - HEALTH SERVICES-JUVENILE COURT | VIEW DETAILS   VIEW STATIONS    |
| FO24336 - DHS- INGLEWOOD HLTH DIST.      | VIEW DETAILS   VIEW STATIONS    |
| FO24336 - PUBHLTH-WEST HEALTH DIST.      | VIEW DETAILS   VIEW STATIONS    |

73

76

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PRIVACY POLICY

FIG. 6

90

BILLING ANALYSIS

---

HIERARCHY ADMINISTRATION 51 52 53

USERS  PASSWORD

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77  
 NOVEMBER 23, 2001 AT 6:04 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68 66 69 67

78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.  
 - YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

| 71<br>HIERARCHY - DESCRIPTION          | 72<br>ACTIONS                   |
|--|---------------------------------|
| FO00001 - COUNTY OF LOS ANGELES 74     | VIEW DETAILS   VIEW STATIONS 75 |
| FO15681 - LASD-SHERIFF DEPT            | VIEW DETAILS   VIEW STATIONS    |
| FO15702 - LASD-LASD-EXECUTIVE OFFICE   | VIEW DETAILS   VIEW STATIONS    |
| FO15703 - LASD-ADMINISTRATIVE VISION   | VIEW DETAILS   VIEW STATIONS    |
| FO15710 - LASD-FIELD OPERATIONS III    | VIEW DETAILS   VIEW STATIONS    |
| FO15715 - LASD-OFFICE OF THE SHERIFF   | VIEW DETAILS   VIEW STATIONS    |
| FO15716 - LASD-OFFICE OF THE U/SHERIFF | VIEW DETAILS   VIEW STATIONS    |
| FO15717 - LASD-OFFICE OF THE A/SHERIFF | VIEW DETAILS   VIEW STATIONS    |
| FO15718 - LASD-RISK MANAGEMENT BUREAU  | VIEW DETAILS   VIEW STATIONS    |

76

73

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FIG. 7

100

BILLING ANALYSIS

USER ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

78 CHECK OUT HIERARCHY

DETAIL FOR HIERARCHY FO00001 (COUNTY OF LOS ANGELES)

LAST UPDATED BY GR1291 ON NOV 15, 2001

101 \*HIERARCHY NAME: FO00001

102 \*HIERARCHY DESCRIPTION: COUNTY OF LOS ANGELES

103 \*PARENT HIERARCHY: ROOT

\*REQUIRED FIELDS.

← BACK

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PRIVACY POLICY

FIG. 8





100

120

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51HOME52REPORTS53ADMINISTRATION

USERSHIERARCHYPASSWORD

HIERARCHY FOR COUNTY OF LOS ANGELES

121CHECK IN HIERARCHY

HIERARCHY IS NOW CHECKED OUT. PLEASE CHECK-IN HIERARCHY WHEN FINISHED.77

68

66FIND HIERARCHY6967FIND STATION

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.  
- CHECK BOX(ES) NEXT TO HIERARCHY(S) AND THEN SELECT ACTION TO PERFORM.

71

72

HIERARCHY - DESCRIPTIONACTIONS

FO00001 - COUNTY OF LOS ANGELES

122ADD123EDIT124VIEW STATIONS125MOVE126DELETE

7374

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HELPLOGOUT

FIG. 10

130

HIERARCHY FOR COUNTY OF LOS ANGELES

68

66

69

67

CHECK IN HIERARCHY

FIND HIERARCHY

FIND STATION

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.  
- CHECK BOX(ES) NEXT TO HIERARCHY(S) AND THEN SELECT ACTION TO PERFORM.

| 71<br>HIERARCHY - DESCRIPTION                                     | 123 72 124<br>ACTIONS                      |
|---|--|
| FO00001 - COUNTY OF LOS ANGELES                                   | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> 00000 - DUMMY COUNT RECORD               | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO14868 - SC-COMTON/COLLECTIONS CHARGE2  | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO15681 - LASD- SHERIFF DEPT             | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO19050 - HUMAN RELATIONS COMMISSION     | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO19350 - REGIONAL PLANNING COMMISSION   | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO20600 - OFFICE OF MANAGED CARE         | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO24006 - DHS- INGLEWOOD HLTH DIST.      | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO24336 - PUBHLTH-WEST HEALTH DIST.      | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO25760 - PUBHLTH-CCS/CHDP               | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO28300 - MUSEUM OF NATURAL HISTORY      | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO28350 - MUSIC CENTER OPERATIONS        | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO28357 - PETERSON AUTOMOTIVE MUSEUM     | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO29129 - SUPCT-COUNTY COURTHOUSE        | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO29163 - SUPCT-CRIMINAL COURTS BUILDING | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO29341 - SUPCT-SOUTHBAY COURTHOUSE      | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO29410 - SC-PALMDALE COURT              | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |
| <input type="checkbox"/> FO41059 - BOS-CABLE-TV FRANCHISE         | ADD   EDIT   VIEW STATIONS   MOVE   DELETE |

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FIG. 11

140

BILLING ANALYSIS

USER ADMINISTRATION

515253  
HOMEREPORTSADMINISTRATION

USERSHIERARCHYPASSWORD

ADD ELEMENT UNDER HIERARCHY FO15681 (LASD-SHERIFF DEPT)

\*HIERARCHY NAME: 141

\*HIERARCHY DESCRIPTION: 142

\*PARENT HIERARCHY: FO15681 - (LASD-SHERIFF DEPT) 143

\*REQUIRED FIELDS.

144145  
SAVE HIERARCHYCANCEL

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HELPLOGOUT

FIG. 12

150

BILLING ANALYSIS

USER ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

121 CHECK IN HIERARCHY

DETAIL FOR HIERARCHY FO15681 (LASD-SHERIFF DEPT)

LAST UPDATED BY PK5934 ON OCT. 10,2001

\*HIERARCHY NAME: 141 FO15681

\*HIERARCHY DESCRIPTION: 142 LASD-SHERIFF DEPT

\*PARENT HIERARCHY: 143 FO00001-(COUNTY OF LOS ANGELES)

\*REQUIRED FIELDS.

144 SAVE HIERARCHY 151 MOVE HIERARCHY 152 DELETE HIERARCHY 145 CANCEL

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PRIVACY POLICY

FIG. 13

160

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

YOU HAVE SELECTED ELEMENTS / STATIONS TO MOVE. CANCEL MOVE

161 HIERARCHY DESTINATION NAME: MOVE HIERARCHY

HIERARCHY FOR COUNTY OF LOS ANGELES

121 CHECK IN HIERARCHY

-SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.

| HIERARCHY - DESCRIPTION         | ACTIONS     |
|---------------------------------|-------------|
| FO00001 - COUNTY OF LOS ANGELES | DESTINATION |

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PRIVACY POLICY

FIG. 14

170

BILLING ANALYSIS

STANDARD REPORTS

51 52 53  
HOME REPORTS ADMINISTRATION

STANDARD ISD

CLA DEPARTMENT CHARGEBACK REPORT

MONTHLY CHARGES REPORT

DIRECTORY ASSISTANCE REPORT

SERVICE CHARGES REPORT

TOTAL USAGE REPORT

ADDS AND CHANGES REPORT

OTHER CHARGES REPORT

TAXES AND SURCHARGES REPORT

PAYMENTS, CREDITS AND ADJUSTMENTS REPORT

CUSTOMER USERID PROFILE REPORT

STATION NUMBERS WITH NO USAGE REPORT

UNASSOCIATED STATION NUMBERS REPORT

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PRIVACY POLICY

FIG. 15

BILLING ANALYSIS

BILL AT A GLANCE  
 SUMMARY REPORT  
 1000000 - COMPANY ROOT

181  
 REPORT COLUMN

182  
☐ HIDE

183  
 SORTING

184  
 FILTERING

185  
 FILTER VALUE

|                                  |                          |      |   |  |
|----------------------------------|--------------------------|------|---|--|
| MONTHLY CHARGES                  | <input type="checkbox"/> | NONE | ▼ |  |
| TOTAL USAGE                      | <input type="checkbox"/> | NONE | ▼ |  |
| ADDS AND CHANGES                 | <input type="checkbox"/> | NONE | ▼ |  |
| OTHER CHARGES                    | <input type="checkbox"/> | NONE | ▼ |  |
| TAXES AND SURCHARGES             | <input type="checkbox"/> | NONE | ▼ |  |
| ENTERPRISE NETWORK CHARGES       | <input type="checkbox"/> | NONE | ▼ |  |
| PAYMENTS CREDITS AND ADJUSTMENTS | <input type="checkbox"/> | NONE | ▼ |  |
| TOTAL CHARGES                    | <input type="checkbox"/> | NONE | ▼ |  |

186  
 APPLY CUSTOMIZATION

187  
☐

188  
 CLEAR VALUES

189  
 CANCEL

190  
 HELP

191  
 LOGOUT

192  
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FIG. 16



**BILLING ANALYSIS**

HIERARCHY PATH:  
TOP OF REPORT -> 1000000 - COMPANY ROOT -> 1000002 - PRODUCTS

REPORT DATE: JUNE 26, 2001

GO TO PAGE:

201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219

BILL AT A GLANCE  
SUMMARY REPORT  
1000000 - COMPANY ROOT

213  
212  
211  
215  
214  
216  
217  
218  
219

PRINT VERSION  
DOWNLOAD REPORT  
CUSTOMIZE REPORT  
BILL MONTH: OCT-2000  
BILL DAY: ALL

JUMP TO: OCT-2000

| BILL DATE   | HIERARCHY NAME         | MONTHLY SERVICE CHARGES | TOTAL USAGE  | ADDS AND CHANGES | OTHER CHARGES  | TAXES AND SURCHARGES | DIRECTORY ASSISTANCE | PAYMENTS CREDITS AND ADJUSTMENTS | TOTAL CHARGES  |
|-------------|------------------------|-------------------------|--------------|------------------|----------------|----------------------|----------------------|----------------------------------|----------------|
| OCT-1999    | 1000000 - COMPANY ROOT | \$479,894.67            | \$28.06      | (\$12,293.53)    | \$346,590.31   | \$68,343.92          | \$23.00              | \$39,287.80                      | \$921,851.23   |
| NOV-1999    | 1000000 - COMPANY ROOT | \$482,520.57            | \$117.20     | \$22,062.96      | \$219,535.62   | \$114,745.58         | \$31.00              | \$25,407.34                      | \$864,389.27   |
| DEC-1999    | 1000000 - COMPANY ROOT | \$639,884.01            | \$47,484.00  | (\$27,444.57)    | \$220,673.90   | \$112,627.37         | \$32.00              | \$17,235.55                      | \$1,010,460.26 |
| JAN-2000    | 1000000 - COMPANY ROOT | \$646,947.09            | \$40,637.96  | \$27,443.82      | \$192,043.69   | \$108,814.63         | \$30.00              | \$10,694.21                      | \$1,026,581.40 |
| FEB-2000    | 1000000 - COMPANY ROOT | \$669,864.30            | \$51,467.16  | \$97,309.57      | \$188,895.64   | \$108,780.92         | \$32.00              | \$5,355.40                       | \$1,121,672.99 |
| MAR-2000    | 1000000 - COMPANY ROOT | \$360,619.73            | \$23,325.34  | \$41,562.12      | \$101,844.03   | \$52,986.49          | \$36.00              | \$617.34                         | \$580,955.05   |
| APR-2000    | 1000000 - COMPANY ROOT | \$362,517.40            | \$22,735.29  | \$21,915.78      | \$102,136.22   | \$52,031.59          | \$36.00              | \$757.55                         | \$562,093.83   |
| MAY-2000    | 1000000 - COMPANY ROOT | \$362,382.22            | \$20,273.01  | \$24,413.31      | \$83,798.90    | \$48,604.11          | \$36.00              | \$1061.92                        | \$540,533.47   |
| JUN-2000    | 1000000 - COMPANY ROOT | \$373,721.52            | \$18,735.93  | \$32,889.75      | \$89,700.39    | \$49,778.50          | \$37.00              | \$2386.47                        | \$567,222.56   |
| JUL-2000    | 1000000 - COMPANY ROOT | \$374,576.53            | \$12,975.51  | \$2,128.72       | \$81,742.75    | \$48,162.20          | \$35.00              | \$3,303.81                       | \$522,889.52   |
| PAGE TOTAL: |                        | \$4,752,928.04          | \$237,779.46 | \$229,997.33     | \$1,626,961.45 | \$764,875.31         | \$328.00             | \$106,107.39                     | \$7,718,649.58 |

GO TO PAGE:

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BACK TO REPORTS HELP LOGOUT

FIG. 17

220

BILLING ANALYSIS

STANDARD REPORTS

COMPANY ROOT(10000)

MONTHLY SERVICE CHARGES

SUMMARY REPORT

10000 - COMPANY ROOT

REPORT DATE: OCTOBER 2, 2001

LOGOUT

HELP

| BILL DATE | HIERARCHY NAME        | TOTAL CHARGES |
|-----------|-----------------------|---------------|
| AUG 2000  | COMPANY ROOT(STN) 224 | \$0.00        |
| AUG 2000  | ACCOUNTING DEPT. 225  | \$16.76       |
| AUG 2000  | BILLING DEPT. 226     | \$422.47      |
| AUG 2000  | HR DEPT. 227          | \$38.46       |
| AUG 2000  | IT DEPT. 228          | \$350.50      |
| AUG 2000  | LEGAL DEPT. 229       | \$191.62      |
| AUG 2000  | MARKETING DEPT. 230   | \$100.56      |
| TOTAL:    |                       | \$1,120.37    |

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FIG. 18

51 52 53  
HOME | REPORTS | ADMINISTRATION

COMPANY ROOT(10000)>IT DEPT.(14000)>DESKTOP SERVICES(14100) | REPORT DATE: OCTOBER 2, 2001

MONTHLY SERVICE DETAIL  
REPORT  
14100 - DESKTOP SERVICES(STN)

BILL MONTH: BILL DAY:  
AUG - 2000 ALL

STATION NUMBER: 310-547-0282  
SERVICE ADDRESS: 26607 S WESTERN AV LOMITA, CA

| PROVIDER DESCRIPTION   | USDC  | ACTIVITY DATE | RATE   | QUANTITY | CHARGE  |
|--|-------|---------------|--------|----------|---------|
| PB MEASURED RATE BUSINESS SVC WITH TOLL RESTRICTION          | 1MBTS | 03-13-00      | \$9.80 | 1.0      | \$9.80  |
| PB MULTILINE BUSINESS NO INTER EXCHANGE CARRIER CHARGE 9PCC4 | 9ZEU4 | 03-13-00      | \$0.00 | 1.0      | \$0.00  |
| PB ACCESS FOR INTERSTATE CALLING MULTILINE BUSINESS          | 9ZEU4 | 03-13-00      | \$4.44 | 1.0      | \$4.44  |
| PB CONTRACTED DATES:   | CDATE | 05-16-00      | \$0.00 | 1.0      | \$0.00  |
| PB 900/976 BLOCKING  | CL1   | 03-13-00      | \$0.00 | 1.0      | \$0.00  |
| PB TEL NUMBER COMPLETE BLOCKING                              | CNMBK | 03-13-00      | \$0.00 | 1.0      | \$0.00  |
| PB YOUR LISTING IS NOT PUBLISHED                             | NPU   | 03-13-00      | \$0.28 | 1.0      | \$0.28  |
| PB NUMBER PORTABILITY SVC CHARGE                             | NSR   | 03-13-00      | \$0.34 | 1.0      | \$0.34  |
| PB CONTRACT- USAGE DISCOUNT RATE                             | RTM   | 05-16-00      | \$0.00 | 1.0      | \$0.00  |
| PB TOLL BLOCKING   | TRS   | 03-13-00      | \$1.90 | 1.0      | \$1.90  |
| SUBTOTAL:  |       |               |        |          | \$16.76 |

STATION NUMBER: 310-547-0597  
SERVICE ADDRESS: 26607 S WESTERN AV LOMITA, CA

| PROVIDER DESCRIPTION   | USDC  | ACTIVITY DATE | RATE   | QUANTITY | CHARGE |
|--|-------|---------------|--------|----------|--------|
| PB MEASURED RATE BUSINESS SVC WITH TOLL RESTRICTION          | 1MBTS | 03-13-00      | \$9.80 | 1.0      | \$9.80 |
| PB MULTILINE BUSINESS NO INTER EXCHANGE CARRIER CHARGE 9PCC4 | 9ZEU4 | 03-13-00      | \$0.00 | 1.0      | \$0.00 |
| PB ACCESS FOR INTERSTATE CALLING MULTILINE BUSINESS          | 9ZEU4 | 03-13-00      | \$4.44 | 1.0      | \$4.44 |

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FIG. 19

AUGUST- SUMMARY ONLY  
NO HIERARCHY

ANHEUSER BUSCH  
NADA MILLER  
SUITE 1300  
ONE BUSCH PLACE  
SAINT LOUIS, MO 63118-1300

PAGE 2 OF 2  
CUSTOMER ID 0123456789  
BILL ID 000001  
BILLING DATE DEC 19, 2001

| ACCOUNT SUMMARY           |            | 254      | 255       | OTHER       | 256        | 257 | 258        |
|---------------------------|------------|----------|-----------|-------------|------------|-----|------------|
|                           |            | MONTHLY  | USAGE     | CHARGES     | TAXES AND  |     | TOTAL      |
|                           |            | CHARGES  |           | AND CREDITS | SURCHARGES |     |            |
| ANHEUSER BUSCH            |            |          |           |             |            |     |            |
| 314 230-3000              | SBCASI     |          |           | 7,892.50    |            |     | 7,892.50   |
| 314 230-4040              | CINGULAR   |          |           | 1,127.50    |            |     | 1,127.50   |
| 314 231-5000              | SWBELL LD  |          |           | 4,291.65    |            |     | 4,291.65   |
| 314 235-1234              | SWBELL LD  |          |           | 3,289.00    |            |     | 3,289.00   |
| 314 235-1234              | SWBELL TEL | 50.00    | 350.00    | 1,000.00    | 140.00     |     | 1,540.00   |
| 314 235-1237              | SWBELL LD  |          |           | 3,784.00    |            |     | 3,784.00   |
| 314 235-1237              | SWBELL TEL | 50.00    | 275.00    | 1,035.00    | 136.00     |     | 1,496.00   |
| 314 235-4500              | SWBELL LD  |          |           | 3,344.00    |            |     | 3,344.00   |
| 314 235-4500              | SWBELL TEL | 50.00    | 200.00    | 1,125.00    | 137.50     |     | 1,512.50   |
| 314 235-5000              | SWBELL TEL | 50.00    | 800.00    | 1,450.00    | 230.00     |     | 2,530.00   |
| 314 235-5478              | SWBELL LD  |          |           | 484.00      |            |     | 484.00     |
| 314 235-5478              | SWBELL TEL | 50.00    | 80.00     | 1,075.00    | 120.50     |     | 1,325.50   |
| 314 235-5479              | SWBELL LD  |          |           | 4,455.00    |            |     | 4,455.00   |
| 314 235-5479              | SWBELL TEL | 50.00    | 250.00    | 1,000.00    | 130.00     |     | 1,430.00   |
| 314 878-7273              | SWBELL LD  |          |           | 594.00      |            |     | 594.00     |
| 314 878-7273              | SWBELL TEL | 50.00    | 150.00    | 1,075.00    | 127.50     |     | 1,402.50   |
| 314 878-8799              | SWBELL LD  |          |           | 528.00      |            |     | 528.00     |
| 314 878-8799              | SWBELL TEL | 50.00    | 300.00    | 1,035.00    | 138.50     |     | 1,523.50   |
| 314 889-5621              | SWBELL LD  |          |           | 1,199.00    |            |     | 1,199.00   |
| 314 889-5621              | SWBELL TEL | 50.00    | 850.00    | 1,335.00    | 223.50     |     | 2,458.50   |
| 925 244-4250              | MCI        |          |           | 2,821.50    |            |     | 2,821.50   |
| 925 244-4250              | PACBELL    | 50.00    | 400.00    | 1,020.00    | 147.00     |     | 1,617.00   |
| 925 244-5050              | MCI        |          |           | 2,805.00    |            |     | 2,805.00   |
| 925 244-5050              | PACBELL    | 50.00    | 300.00    | 1,075.00    | 142.50     |     | 1,567.50   |
| 925 244-7100              | MCI        |          |           | 4,933.50    |            |     | 4,933.50   |
| 925 244-7100              | PACBELL    | 50.00    | 250.00    | 1,035.00    | 133.50     |     | 1,468.50   |
| 925 277-4000              | MCI        |          |           | 4,427.50    |            |     | 4,427.50   |
| 925 277-4000              | PACBELL    | 50.00    | 200.00    | 1,000.00    | 125.00     |     | 1,375.00   |
| 925 277-4025              | MCI        |          |           | 3,382.50    |            |     | 3,382.50   |
| 925 277-4025              | PACBELL    | 50.00    | 300.00    | 1,000.00    | 135.00     |     | 1,485.00   |
| 925 277-5000              | MCI        |          |           | 4,757.50    |            |     | 4,757.50   |
| 925 277-5000              | PACBELL    | 50.00    | 435.00    | 1,125.00    | 161.00     |     | 1,771.00   |
| 925 866-6000              | MCI        |          |           | 4,966.50    |            |     | 4,966.50   |
| 925 866-6000              | PACBELL    | 50.00    | 575.00    | 1,000.00    | 162.50     |     | 1,787.50   |
| 925 867-3002              | MCI        |          |           | 3,360.50    |            |     | 3,360.50   |
| 925 867-3002              | PACBELL    | 50.00    | 225.00    | 1,045.00    | 132.00     |     | 1,452.00   |
| 925 867-5478              | MCI        |          |           | 3,162.50    |            |     | 3,162.50   |
| 925 867-5478              | PACBELL    | 50.00    | 100.00    | 1,000.00    | 115.00     |     | 1,265.00   |
| 925 867-6250              | MCI        |          |           | 4,097.50    |            |     | 4,097.50   |
| 925 867-6250              | PACBELL    | 50.00    | 80.00     | 1,025.00    | 115.50     |     | 1,270.50   |
| 9999999999999999          | SWBELL IS  |          |           | 1,276.00    |            |     | 1,276.00   |
| 9999999999999999          | SWBELL TEL | 500.00   | 53,200.00 | 5,900.00    | 5960.00    |     | 65,560.00  |
| TOTALS FOR ANHEUSER BUSCH |            | 1,450.00 | 59,320.00 | 97,334.15   | 8,712.50   |     | 166,816.65 |

FIG. 20

AUGUST- SUMMARY ONLY  
WITH HIERARCHY

ANHEUSER BUSCH  
NADA MILLER  
SUITE 1300  
ONE BUSCH PLACE  
SAINT LOUIS, MO 63118-1300

PAGE 2 OF 2  
CUSTOMER ID 0123456789  
BILL ID 000001  
BILLING DATE DEC 19, 2001

| ACCOUNT SUMMARY  |            | 261       | 254     | 255       | OTHER       | 256        | 257 | 258       |
|------------------|------------|-----------|---------|-----------|-------------|------------|-----|-----------|
|                  |            | HIERARCHY | MONTHLY | USAGE     | CHANGES     | TAXES AND  |     | TOTAL     |
|                  |            | TOTAL     | CHARGES |           | AND CREDITS | SURCHARGES |     |           |
| ANHEUSER BUSCH   | 251        |           |         |           |             |            |     |           |
| MISSOURI         | 252        |           |         |           |             |            |     |           |
| 262 314 230-3000 | SBCASI     |           |         |           | 7,892.50    |            |     | 7,892.50  |
| 314 230-4040     | CINGULAR   |           |         |           | 1,127.50    |            |     | 1,127.50  |
| 314 231-5000     | SWBELL LD  |           |         |           | 4,291.65    |            |     | 4,291.65  |
| 314 231-5000     | SWBELL TEL |           | 50.00   | 800.00    | 1,450.00    | 230.00     |     | 4,291.65  |
| 9999999999999991 | SWBELL IS  |           |         |           | 1,276.00    |            |     | 1,276.00  |
| 9999999999999991 | SWBELL TEL |           | 500.00  | 53,200.00 | 5,900.00    | 5960.00    |     | 65,560.00 |
| ST. LOUIS        | 264        | 30,365.50 |         |           |             |            |     |           |
| BREWING          | 266        | 25,509.00 |         |           |             |            |     |           |
| SPECIALTY BEERS  | 268        | 17,803.50 |         |           |             |            |     |           |
| CROW             | 270        | 10,109.00 |         |           |             |            |     |           |
| 280 314 235-1234 | SWBELL LD  |           |         |           | 3,289.00    |            |     | 3,289.00  |
| 314 235-1234     | SWBELL TEL |           | 50.00   | 350.00    | 1,000.00    | 140.00     |     | 1,540.00  |
| 314 235-1237     | SWBELL LD  |           |         |           | 3,784.00    |            |     | 3,784.00  |
| 314 235-1237     | SWBELL TEL |           | 50.00   | 275.00    | 1,035.00    | 136.00     |     | 1,496.00  |
| HOLDER           | 271        | 7,694.50  |         |           |             |            |     |           |
| 314 235-5478     | SWBELL LD  |           |         |           | 484.00      |            |     | 484.00    |
| 314 235-5478     | SWBELL TEL |           | 50.00   | 80.00     | 1,075.00    | 120.50     |     | 1,325.50  |
| 314 235-5479     | SWBELL LD  |           |         |           | 4,455.00    |            |     | 4,455.00  |
| 314 235-5479     | SWBELL TEL |           | 50.00   | 250.00    | 1,000.00    | 130.00     |     | 1,430.00  |
| REGULAR BEER     | 269        | 7,705.50  |         |           |             |            |     |           |
| SCHWARZ          |            | 4,4048.00 |         |           |             |            |     |           |
| 314 878-7273     | SWBELL LD  |           |         |           | 594.00      |            |     | 594.00    |
| 314 878-7273     | SWBELL TEL |           | 50.00   | 150.00    | 1,075.00    | 127.50     |     | 1,402.50  |
| 314 878-8799     | SWBELL LD  |           |         |           | 528.00      |            |     | 528.00    |
| 314 878-8799     | SWBELL TEL |           | 50.00   | 300.00    | 1,035.00    | 138.50     |     | 1,523.50  |

FIG. 21-1

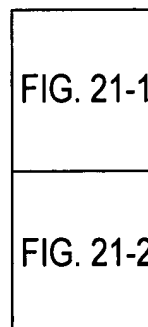


FIG. 21

|                         |           |       |        |          |        |          |
|-------------------------|-----------|-------|--------|----------|--------|----------|
| WASSER                  | 3,657.50  |       |        |          |        |          |
| 314 889-5621 SWBELL LD  |           |       |        | 1,199.00 |        | 1,199.00 |
| 314 889-5621 SWBELL TEL |           | 50.00 | 850.00 | 1,335.00 | 223.50 | 2,458.50 |
| DISTRIBUTION — 267      | 4,856.50  |       |        |          |        |          |
| 314 235-4500 SWBELL LD  |           |       |        | 3,344.00 |        | 3,344.00 |
| 314 235-4500 SWBELL TEL |           | 50.00 | 200.00 | 1,125.00 | 137.50 | 1,512.50 |
| CALIFORNIA — 263        | 53,773.50 |       |        |          |        |          |
| SAN RAMON — 265         | 53,773.50 |       |        |          |        |          |
| 925 867-3002 MCI        |           |       |        | 3,360.50 |        | 3,360.50 |
| 925 867-3002 PAC BELL   |           | 50.00 | 225.00 | 1,045.00 | 132.00 | 1,452.00 |
| BREWING — 266           | 42,207.00 |       |        |          |        |          |
| SPECIALTY BEERS — 268   | 16,324.00 |       |        |          |        |          |
| 925 277-5000 MCI        |           |       |        | 4,757.50 |        | 4,757.50 |
| 925 277-5000 PAC BELL   |           | 50.00 | 435.00 | 1,125.00 | 161.00 | 1,771.00 |
| KEMP — 272              | 9,795.50  |       |        |          |        |          |
| 925 867-5478 MCI        |           |       |        | 3,162.50 |        | 3,162.50 |
| 925 867-5478 PAC BELL   |           | 50.00 | 100.00 | 1,000.00 | 115.00 | 1,265.00 |
| 925 867-6250 MCI        |           |       |        | 4,097.50 |        | 4,097.50 |
| 925 867-6250 PAC BELL   |           | 50.00 | 80.00  | 1,025.00 | 115.50 | 1,270.50 |
| REGULAR BEER — 269      | 25,883.00 |       |        |          |        |          |
| LUCIER                  | 10,670.00 |       |        |          |        |          |
| 925 277-4000 MCI        |           |       |        | 4,427.50 |        | 4,427.50 |
| 925 277-4000 PAC BELL   |           | 50.00 | 200.00 | 1,000.00 | 125.00 | 1,375.00 |
| 925 277-4025 MCI        |           |       |        | 3,382.50 |        | 3,382.50 |
| 925 277-4025 PAC BELL   |           | 50.00 | 300.00 | 1,000.00 | 135.00 | 1,485.00 |
| TOWNZEN                 | 15,213.00 |       |        |          |        |          |
| 925 244-4250 MCI        |           |       |        | 2,821.50 |        | 2,821.50 |
| 925 244-4250 PAC BELL   |           | 50.00 | 400.00 | 1,020.00 | 147.00 | 1,617.00 |
| 925 244-5050 MCI        |           |       |        | 2,805.00 |        | 2,805.00 |
| 925 244-5050 PAC BELL   |           | 50.00 | 300.00 | 1,075.00 | 142.50 | 1,567.50 |

FIG. 21-2